

Warranty Statement – Toleron

Warranty Information

Toleron Tools are manufactured to the highest standards to meet the demands of Australian trades. The majority of Toleron tools are covered by a Lifetime warranty & a smaller number of tools include a 1-year warranty. Each Toleron product showing either a Lifetime warranty logo or 1 year warranty logo will be covered by the following:

Express Warranty

Subject to the exclusions set out below, we warrant that this product will be free from defects in materials or workmanship for one year (or lifetime depending on the product) from the date of purchase.

The benefits conferred by this warranty are in addition to all rights and remedies which you may be entitled to under the Australian Consumer Law, and any other statutory rights you may have under other applicable laws. This warranty does not exclude, restrict, or modify any such rights or remedies.

Warranty Exclusions

- Normal wear and tear.
- Damage caused by misuse, abuse, neglect, or improper storage.
- Alterations or modifications to the product.
- Use of the product for purposes other than its intended application
- Warranty excludes consumable parts (eg replacement blades)

How to Make a Claim

To make a warranty claim, you must bring the Toleron product along with the proof of purchase and any other relevant evidence to the Tool Kit Depot store from which the product was purchased. Any cost incurred by you in bringing the product to the place of purchase will be borne by you. The product along with proof of purchase must be returned within the warranty period specified for the product.

Consumer Guarantees

Toleron Tools come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to:

- A replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.
- Repair or replacement if the goods fail to be of acceptable quality and the failure does not amount to a major failure.